



# **HUD Office of Housing Counseling Central Florida Transition Meeting**

Presented by: Judy Ayers Britton

Housing Program Specialist

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## **Agenda**

- About the Office of Housing Counseling
- Dollars Invested in Central Florida
- Program Contacts
- Housing Counselor Certification/Proposed Rule
- Q&A



## **HUD Office of Housing Counseling**

"The mission of the Office of Housing Counseling is to help families to obtain, sustain and retain their homes. We will accomplish this mission through a strong network of HUD-approved housing counseling agencies and counselors."

- Created by the Dodd-Frank Wall Street Reform and Consumer Protection Act
- National office with 67 staff located across the country from Alaska to Florida

### **Goals:**

- To help clients assess their financial situation and achieve their housing goals.
- To increase public awareness about the benefits of housing counseling and-HUD's housing counseling programs.
- To increase the knowledge and capacity of HUD's housing counseling network.
- To improve the impact of housing counseling on consumers and neighborhoods nationwide.



## **OHC Organizational Chart**

#### Office of the Deputy Assistant Secretary

**Acting Deputy Assistant Secretary** 

Sarah Gerecke <u>Sarah.S.Gerecke@hud.gov</u>

**Associate Deputy Assistant Secretary** 

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#### Office of Policy and Grant Administration

Director

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**Deputy Director** 

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#### Office of Outreach and Capacity Building

**Acting Office Director** 

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**Deputy Director** 

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### Office of Outreach and Capacity Building - Division

Director

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Deputy Director

VACANT

#### Office of Oversight and Accountability

Office Director

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**Deputy Director** 

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## Office of Oversight and Accountability - Division

Director

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**Deputy Director** 

Carolyn Hogans <u>E.Carolyn.Hogans@hud.gov</u>



## **Funding in Orlando**

Central Florida CDC	\$ 13,738
Centro de Ayuda Para Los Hispanos, Inc.	\$18,167
Family Counseling Center of Brevard, Inc.	\$18,905
Homes in Partnership, Inc.	\$15,214
Mid-Florida Housing Partnership, Inc.	\$18,167
National Financial Literacy Foundation, Inc.	\$14,107
The Center for Affordable Housing, Inc.	\$13,369
Total Clients Served	\$111,667



## **Funding in Tampa**

Manatee Community Action Agency, Inc.	\$16,321
Tampa Bay CDC	\$19,274
The Agricultural & Labor Program, Inc. (ALPI)	\$15,214
Community Enterprise Investments, Inc.	\$17,059
Solstice Consumer Services, Inc.	\$ 17,798
Goodwill Industries Manasota, Inc.	\$18,905
Solita's House, Inc.	\$20,750
Total Clients Served	\$125,321



## Communication

- Email us at: <u>Housing.counseling@hud.gov</u>
  - --Listserv
  - --Subscribe to <u>The Bridge</u> newsletter
- Find a housing counselor:
  - www.hud.gov/findacounselor
- Our website: <a href="https://www.hud.gov/housingcounseling">www.hud.gov/housingcounseling</a>
  - --for counseling professionals



# Housing Counselor Certification



## Why Housing Counselor Certification?

- Will enhance the skill and competency of the housing counseling agencies
- Provides a credential for individual counselors participating in HUD's Housing Counseling Program
- Will further strengthen the Housing Counseling Program
- Mandated by Statute



## **Proposed Rule and Comments**

- Consistent with Dodd-Frank Wall Street Reform and Consumer Protection Act (2010), HUD proposed rule, published September 13, 2013, requires certification of all counselors working in HUD-approved agencies. Proposed rule requires certification within one year of effective date of final rule.
- Proposed Rule and comments available at: <u>www.regulations.gov</u> Search HUD housing counseling certification. Docket # HUD-2013-0083-0068
- Extended public comment period ran through 12/14/2013. By close of comment period, 215 comments received, and comments are being considered.



## **Implementation**

- Developing on-line training for certification exam, self-study guide, practice examination and certification examination
- Certification website to be launched prior to final rule allowing counselor access
- Training for examination not required but encouraged



# Frequently Asked Questions



## What Will Be Tested?

The Dodd-Frank Act requires that individual housing counselors participating in HUD's Housing Counseling Program shall be certified by passing a written examination to demonstrate competence in providing counseling in each of the following areas:

- 1. Financial Management
- 2. Property Maintenance
- 3. Homeownership and Tenancy
- 4. Fair Housing Laws and Requirements
- 5. Housing Affordability
- 6. Avoidance of, and responses to, rental and mortgage delinquency and avoidance of eviction and mortgage default



# Do All Counselors Have to Be Certified?

- Under the Proposed Rule: Consistent with the Dodd-Frank Act, Agencies must employ HUD certified housing counselors to be HUD certified/approved counseling agencies.
  - HUD Housing Counseling Program participating agencies must demonstrate that all housing counselors who provide counseling services under HUD programs are HUDcertified.
  - Requires housing counseling agencies be in compliance with this requirement one year after the effective date of the final rule.



## **Grandfathering?**

- Statute does not authorize grandfathering.
- Statute requires all individuals providing counseling for HUD programs be certified
- Must show competency by passing a written examination in all six areas



## **About the Examination**

- Statute requires that counselors pass the examination once to be certified.
- Examination will be available upon publication of the final rule.
- The cost of the examination is not expected to exceed \$500
- Counselors seeking certification must pay for the training and test, but the proposed rule does not preclude counseling agencies from paying on behalf of their counselors.



## **Counselor Employment Status**

- Statute or proposed rule requires:
  - Counselor must pass examination
  - Counselor receives certification
  - Counselor must be employed by participating agency



## **Services Offered by Agency**

- Dodd-Frank requires basic competency in all six areas
- Agency may choose to specialize in certain areas as reflected in their work plan but competency in all six areas is statutorily required despite specialization
- Will need to make knowledgeable referral for services not provided directly by the agency



## **Management Requirements**

- Managers are not specifically required to be certified unless they are also serving as counselors, providing counseling for HUD programs
- Statute prohibits employment of individuals convicted of election law violations



## **Preparation**

- Educate yourselves on the Dodd-Frank Act required competency topics
- National and regional training providers offering training



# Questions ?????



## **More Information**

For housing counseling program information, grant information, training and events, counselor resources and to sign up for our listserv.

www.hud.gov/housingcounseling

Questions or comments:

housing.counseling@hud.gov

